

Designed for non-stop computing by protecting the current software image and essential data files on each system.



At Archbishop Moeller High School, Xpoint Helps Student Laptops Maintain Perfect Attendance.

Archbishop Moeller High School is a Catholic Secondary School owned and operated by the Archdiocese of Cincinnati. With the goal of educating the whole person, they concentrate learning and growth in the areas of faith, academics, social skills, and physical skills. In the process of educating for adaptation and change, each freshman at Moeller is provided with a laptop computer and enrolled in *Information Systems* class. From this point, their computer is tightly integrated into all aspects of their curriculum and student life.

The Initial Challenge

With nearly 1000 laptops in use by students and faculty, Keith Schaeper, Moeller Information Systems, realized the daunting task of protecting and managing each laptop without restricting the intended functionality they provide for the Moeller environment. "Since every teacher is required to incorporate the laptop computer into their coursework, we were having to keep a lot of spare laptops on hand so our students would not be without one." Keith Explains. "We have four system images that we use to deploy to our students and faculty, one for each grade level. All of the required applications for each group are incorporated into that image. The problem was, we could not safely allow the students and faculty to add any other applications once their laptop was deployed. If the system became corrupt, we would have to rebuild the system from scratch. That would typically take me half a day for each laptop. Plus, I was the only one who knew exactly how to rebuild a laptop with all of the required applications and settings."

This year, Keith deployed all the laptops with Xpoint's Managed Recovery Software for the client. Each laptop contains a generic image for that system, as well as a backup of the system with all personalized settings.

"I can restore the system for a particular student, or restore the generic image and deploy it to another user. This solution has saved me a ton of work."



"Now students are in and out of our Help Center in less than 15 minutes...and when they leave, I KNOW the problem is fixed."

"The users, both students and faculty, used to be severely restricted on what they were allowed to install on their laptops. Now, I can allow them to install what they wish without fear of losing what they need."

Since Xpoint has provided Moeller with a powerful recovery solution that is also simple to use, Keith and the rest of the IT staff at Moeller are able to spend more time addressing other issues. "I used to be the one that had to handle all recovery and fixes for the laptops to make sure each user got exactly what they needed back into their system. Thanks to Xpoint, anyone here in IT, or even some other faculty members, can quickly fix a problem to get a system back up and running. Now students are in and out of our Help Center in less than 15 minutes. And when they leave, I KNOW their problem is fixed."

Put To The Test

Keeping up with a student's lifestyle can take its toll on a laptop. Xpoint's Managed Recovery Software keeps these systems performing under the most rigorous conditions. Keith recalls an example: "I had a student come in with a corrupted operating system – Nothing would run at all. With Xpoint's software, I had him on his way with a fully operating laptop in about 3 ½ minutes! I have to say, I am a very satisfied customer."

For Keith Schaeper, the benefits are clear. "The bottom line is, I estimate that this solution saves me 2 hours a day, while dramatically increasing the amount of uptime for the students' laptops."

More Information

To find out how top companies can reap the rewards with Xpoint software and services, call 561.241.8447 or visit www.xpoint.com.