



What is SecureMode Rapid Restore™ Enterprise (RRE)?

RRE is an industry leading One Button Restore and Managed Recovery® and solution which allows the IT/Help Desk Staff to remotely control and manage SecureMode Rapid Restore PC, Rapid Restore PRO, and Rapid Restore Server products using a LAN, WAN or Internet. In most cases RRE totally eliminates the need for desk side visits.

SecureMode Rapid Restore Enterprise Benefits

Help desk

- Reduced Help Desk Calls
- Reduced Help Desk Call Duration
- Reduced Problem Determination Time
- Significant Increase in Effectiveness

Change Management Team

- Significantly Improves Change Management
- Provide Quick Rollback Option
- Facilitates Timely updates and Patches
- Reduces Risk

Local Technical Support

- Reduced On-site calls
- Reduced On-site call duration
- Reduced Parts usage

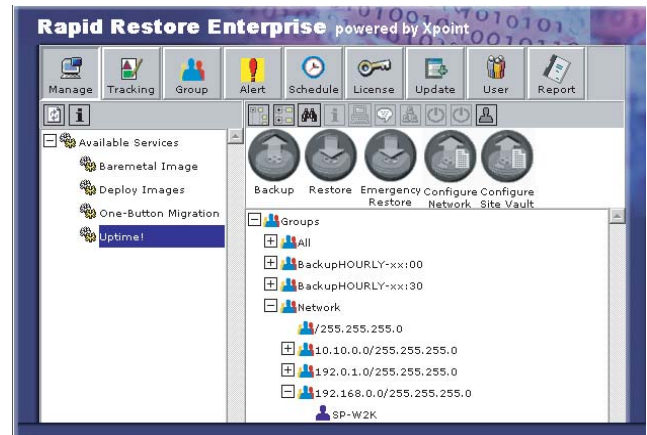
Intangibles

- Increased Security
- Increased Availability
- Increased Productivity

Core Functionality

Virtual Help Desk Manager

Using Xpoint's user friendly Virtual Help desk Manager a remote IT/Help desk can view, manage, and control standalone and remote workers, branch offices and corporate PCs on the LAN from a local or remote console.



Enterprise Management Console

Group Management

Extreme flexibility is provided by the creation and modification of groups based on the management criteria of by default auto-grouping. Grouping allows concurrent actions on a scheduled or on-demand basis.

Auto-Discovery

RRE eliminates the need to enter client specific data by utilizing auto-discovery technology which greatly enhances the speed of deployment and integration.

Enterprise Alert and Notification Manager

Dynamically alerts IT/Help desk staff via pager or e-mail of important events and alerts from Rapid Restore systems which, if unaddressed, could impact availability.








Advanced Tivoli Console Integration

For Enterprises which utilize Tivoli, the IT/Help desk staff has the option of managing RRE from Tivoli Configuration Manager or Tivoli Event Console (TEC).

Remote Update Manager

Enhanced Change Management is accomplished by centralized control of application deployment, Xpoint patch management and upgrades.

On-Demand Plug-Ins

- **Integrated Local & Network Recovery**
Supports Xpoint's patent pending Thin Safety Partition™ which facilitates One Button Restore of a system from the network. Xpoint's Thin Safety Partition typically requires less than 1% of the local hard drive.
- **Silver, Gold, Platinum Services** 
Enables remote management and restoration of client and server systems including diskette-less recovery. Flexibility is provided by backup to the client Hard drive (Silver), the client hard drive and the Network Storage Vault (Gold), or the Network Storage Vault utilizing Xpoint's patent pending Thin Safety Partition technology (Platinum).
- **Bare Metal Image Provisioning** 
Remotely initiated hard drive restoration is easily accomplished using the LAN, WAN, or Internet. Simply install the unformatted hard drive and remotely initiate a restore of previously saved or new image. Technologies utilized include: Xpoint's patent pending Safety Partition™, WOL (Wake-On-LAN), and PXE (Reboot execution Environment).
- **Patch Management Recovery** 
Rapid Recovery™ from a failed Patch distribution or distribution of system incompatible or defective patches is fast and simple with Xpoint's Patch management Recovery Plug-In.
- **Virus Remediation** 
Patent pending technology that recovers virus infected systems and ensures the systems do not get reinfected with network viruses.
- **Re-Baseline** 
Remotely initiate and control the deployment of a Certified Gold Image to the client Safety Partition for on demand utilization.
- **Storage Migration** 
Xpoint's technology allows simple and easy System Migration to a larger Hard drive by the image backup to a network location.
- **One Button O/S Migration™** 
Enables centralized control of operating system migration of client devices across the LAN, WAN, or Internet.
- **Peer to Peer One Button Restore®**
Restore a system remotely from local peer system.

Why is SecureMode Rapid Restore Enterprise So Important?

Reduce IT support costs and centralize the backup strategy

- 10% of network clients need to get reimaged every year due to software and download problems.
- Estimated cost is \$400 USD per incident. Cost includes help center calls and IT technician travel and system recovery time.

Maximize Uptime!

Protect against:

1. Primary Hard Drive Failure
2. Stolen or Damaged Hardware
3. Operating System and Software Application Corruptions
4. User Induced Failures
5. Virus Activity

SecureMode One Button Restore Solutions

- SecureMode Rapid Restore PC
- SecureMode Rapid Restore PRO
- SecureMode Rapid Restore Server
- SecureMode Rapid Restore Enterprise

Supported Business Environments

- Remote Work force
- Remote Branch Office and retail Stores with Services
- Corporate PCs and Services on the LAN

ABOUT XPOINT TECHNOLOGIES, INC.

Xpoint is a leader in client disaster recovery and business continuity solutions for enterprise and small to medium business. Xpoint is also co-founder of the IBM / Xpoint Advanced Managed Recovery Alliance, a strategic commitment to lower the total cost of ownership through Manageability Technologies.

MORE INFORMATION

To find out how top companies reap the rewards with Xpoint's software and services, call us at 561.241.8447 or visit www.xpoint.com.